

Yamarie Pigg

Office Services Manager

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Overview

McAfee & Taft's Office Services department serves as the hub of daily administrative activity and contributes significantly to the firm's overall operational efficiency and effectiveness. As its departmental manager, Yamarie Pigg is responsible for the planning, coordination and supervision of a broad range of office and premises support services, including reception, mail, delivery services, purchasing, facilities support, and kitchen services.

Yamarie also handles the staffing and training of all the Office Services and Message Center employees responsible for carrying out the day-to-day administrative and reception functions of the Oklahoma City office, which serves as the base of operations for more than 250 attorneys and staff.

Yamarie joined the firm in 1998, briefly serving in Offices Services' fax department (at a time when fax machines were considered must-have law firm technology) before transferring to take a front-and-center role as a receptionist in what was then the firm's only office. Over the next 23 years, she would become one of the most familiar voices and faces at the firm, welcoming literally thousands of guests to the firm's Oklahoma City office and developing a special talent for memorizing hundreds of names, faces, and direct phone numbers. She served as Message Center supervisor from September 2004 until August 2021, when she was appointed to her current managerial role to oversee the operations of both the Office Services and Message Center departments.